



Managed ICT Services & Solutions

A large, light gray, stylized letter 'A' is centered on the page. It is composed of several geometric shapes: a trapezoid at the top, a long horizontal bar in the middle, and two trapezoidal legs at the bottom. The text is overlaid on the upper part of the 'A'.

Hosted Exchange

A product description by Adept

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Product Overview

Microsoft Exchange is a collaborative email and calendar system boasting a range of features aimed at improving user productivity and communications. The Adept Hosted Exchange (HE) mail solution allows companies to implement this the premium technology at a fixed monthly cost, without the upfront capital expenditure.

The Adept HE Infrastructure is hosted locally in our secure Stellenbosch Data Centre. All data is reliably stored and protected by enterprise Anti-Spam and Anti-Virus software. Our technology allows for the ingestion of existing emails and Outlook data, with our qualified technicians on standby should assistance ever be necessary.

All data is securely stored. Employees are allocated a unique username and password which is used to access company mailboxes, address books and calendars where information can be shared in real time. Users' mailbox credentials provide access to an array of email communication platforms ranging from Internet Browser to Mobile. User emails and calendar information is accessible from anywhere, at any time.

Features

- Mail management features to control company Inboxes and grant access to administrators and support staff
- Microsoft Exchange calendars allowing a range of features such as attendee scheduling assistance and reminders
- Company-wide address books and other shared contact information
- Advanced mail search functionality
- Microsoft Active Sync allows seamless replication of user settings and data between configured Mobile Devices
- Integrated Task list service that is traceable and shareable
- Real-time access via the Internet to email management, shared calendars and address books, public folders, task lists and timelines
- Outlook Web Access provides full Exchange functionality via a computer or mobile phone browser
- The option to create Distribution Mailboxes that act as internal mailing lists
- The ability to create Resource Mailboxes for booking entities such as boardrooms, projectors and vehicles

Benefits

- Premium communication and collaboration without the immense financial and technical expenses linked to hosting traditional on-site mail servers
- A 1GB, 5GB or 25GB mailbox package that can be seamlessly upgraded
- Enterprise Anti-virus and Anti-Spam mail flow protection
- Microsoft Certified technicians giving support from our Call Centre
- Complete scalability – you pay a user cost per month, and can increase this number at any stage
- No new hardware, software or training is required
- Free internal alias Mailboxes
- Enable mobility through secure access to Cloud-based mailboxes in a world-class data centre
- Rely on sound disaster recovery and backup, with high redundancy
- Free Fax2mail account - unlimited

Pricing Options

Monthly Charges

Description	1GB Mailbox	5GB Mailbox	25GB Mailbox
Hosted Exchange - 1-99 users (cost per user)	R 62.70	R 72.00	R 102.00
Hosted Exchange – 100-299 users (cost per user)	R 62.70	R 67.00	R 97.00
Hosted Exchange – 300-499 users (cost per user)	R 62.70	R 62.00	R 92.00
Hosted Exchange – 500+ users (cost per user)		POA	

*Pricing includes VAT

Optional Ingestion Charges

Description	Once-off
Ingestion admin charge**	R 855.00
1GB Mailbox ingestion	R 30.00
5GB Mailbox ingestion	R 80.00
25GB Mailbox ingestion	R 125.50

*Pricing includes VAT

Notes regarding mail ingestion:

- Mail ingestion is performed under the condition of the client providing Adept with a copy of the mail data in PST format on a removable storage media device
- Adept would quote separately on converting mail data provided in any format other than PST (where possible)
- Adept can export client mail data upon request (credentials required); this is assessed and quoted for separately

Frequently Asked Questions

Webmail Interface	
Can I share my calendar with colleagues?	Yes
Do I have Contacts, Calendars, Notes and tasks?	Yes
Can I check and send my mail via a web-based interface?	Yes
If I delete a mail or move it among folders in the web-based interface, will this sync with my mail client (Outlook, Thunderbird etc.)?	Yes
Desktop Interface	
Can I use Outlook, Thunderbird, Entourage etc. for checking and sending mail?	Yes
Do my mail and folders sync with Webmail?	Yes
Do my calendars, contacts, notes & tasks sync with Webmail?	Yes
Can I share my calendar with colleagues?	Yes
Can I send and receive invitations?	Yes
Can I make use of a scheduling assistant or resource calendaring via Outlook?	Yes

Company Profile

Adept Internet was launched in January 1996 in Stellenbosch, and is today one of the oldest independent Service Providers (ISPs) in South Africa. To be Adept is to be proficient and expertly accomplished. This is what we strive for and have achieved in all our services.

We cater for a vast variety of service needs. Our client base is broad and diverse, with customers based across the country. To them, we offer superlative services and products that we ourselves have complete confidence in, at all levels of information technology.

Many of our solutions are tailor-made, in order to perfectly suit each client's individual requirements. We thus ensure that our approach is personal and conforms to exactly what is needed in order to be successful.