



Managed ICT Services & Solutions

A large, light gray, stylized letter 'A' is centered on the page. It is composed of several geometric shapes: a top trapezoid, a middle horizontal bar, and two bottom trapezoidal legs. The text is overlaid on the upper part of this 'A'.

Home DSL Services

A product description by Adept

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Product Overview

Home and small business users are often faced with a requirement of affordable broadband data products.

DSL services incorporate both ADSL and VDSL products, providing cost-effective connectivity with the best use of the available DSL architecture. We offer both capped and uncapped services, enabling clients to select their most ideal product from numerous options.

Service Features

- Dynamic IP addresses
- DSL usage statistics
- Online service portal for top-ups (capped packages only)
- Usage notification warnings (capped packages only)
- Free Dynamic DNS (optional)

Service Pricing

Capped Services

Capped services run at the speed of your DSL line, and are not throttled in any way, allowing seamless performance at all levels. They offer the opportunity to plan ahead and budget for specific usage requirements. For capped users, additional data can be added as required, in 5GB cap increments.

DSL Data Packages	Monthly Price	Select (X)
10GB Home Capped DSL Package	R 80.00	
25GB Home Capped DSL Package	R 150.00	
50GB Home Capped DSL Package	R 260.00	
75GB Home Capped DSL Package	R 360.00	
100GB Home Capped DSL Package	R 450.00	
150GB Home Capped DSL Package	R 645.00	
200GB Home Capped DSL Package	R 840.00	

Additional 5GB data top-ups are charged at the following amounts per package:

DSL Data Packages	5GB Top-Up Price
10GB Home Capped DSL Package – per 5GB top-up	R 60.00
25GB Home Capped DSL Package – per 5GB top-up	R 45.00
50GB Home Capped DSL Package – per 5GB top-up	R 39.00
75GB Home Capped DSL Package – per 5GB top-up	R 36.00
100GB Home Capped DSL Package – per 5GB top-up	R 33.75
150GB Home Capped DSL Package – per 5GB top-up	R 32.25
200GB Home Capped DSL Package per 5GB top-up	R 21.00

Uncapped Services

Our uncapped offerings allow flexibility and peace of mind with regards to data consumption. They are divided into Home and Home Premium Uncapped. Home Premium Uncapped benefits from better contention ratios, i.e. there are fewer maximum users allocated to each DSL pipe at any given time.

DSL Uncapped Packages	Monthly Price	Select (X)
Home Uncapped DSL up to 2 Mbit/s	R 199.00	
Home Uncapped DSL up to 4 Mbit/s	R 239.00	
Home Uncapped DSL up to 6 Mbit/s	R 359.00	
Home Uncapped DSL up to 8 Mbit/s	R 485.00	
Home Uncapped DSL up to 10 Mbit/s	R 539.00	
Home Uncapped DSL up to 20 Mbit/s	R 899.00	
Home Uncapped DSL up to 40 Mbit/s	R 1,399.00	
Home Premium Uncapped DSL up to 2 Mbit/s	R 269.00	
Home Premium Uncapped DSL up to 4 Mbit/s	R 449.00	
Home Premium Uncapped DSL up to 6 Mbit/s	R 680.00	
Home Premium Uncapped DSL up to 8 Mbit/s	R 790.00	
Home Premium Uncapped DSL up to 10 Mbit/s	R 899.00	
Home Premium Uncapped DSL up to 20 Mbit/s	R 1,599.00	
Home Premium Uncapped DSL up to 40 Mbit/s	R 2,299.00	

Telkom Openserve DSL Line Rental Options

Customers can benefit from hosting their DSL line directly through Adept, thus channelling both line and data service queries through a single contact point.

Description	Monthly Price	Select (X)
Telkom up to 2 Mbit/s DSL line	R 149.00	
Telkom up to 4 Mbit/s DSL line	R 279.00	
Telkom up to 8 Mbit/s DSL line	R 375.00	
Telkom up to 10 Mbit/s DSL line	R 399.00	
Telkom up to 20 Mbit/s DSL line	R 499.00	
Telkom up to 40 Mbit/s DSL line	R 599.00	

Free Dynamic DNS Option

For no additional fee, clients can opt for an automated DynDNS service, to tie their dynamic IP address to a user-selected DNS name on the dsl24.co.za domain. This requires no setup, no additional software and no changes to router settings.

Description	DynDNS Name*	Monthly Price	Select (X)
Dyn-DNS service	.dsl24.co.za	N/A	

*subject to name availability

Acceptance of Pricing

Signature	Name (print)	Designation	Date

Standard Terms and Conditions

1. Terms and conditions apply and the services are governed by the Acceptable Use Policy, as detailed at <http://www.adept.co.za/about/legal>
2. While Adept does not actively enforce a Fair Use Policy on our DSL services, we continuously monitor usage patterns and will inform clients if they are found to be acting in a manner which leads to the overall detriment of the services, which may lead Adept to apply usage restrictions for those users
3. Pricing is subject to change without notice
4. The service runs month-to-month; one calendar months' notice is required for cancellation or downgrades
5. Prices include VAT.
6. Should a call-out determine that the reported fault that was logged is not found to be caused by Adept or Telkom Openserve, an unnecessary call-out fee will apply
7. All information contained herein is to be regarded as highly confidential and may not be disclosed to any third party without the prior written authorization of Adept Internet (Pty) Ltd.
8. As a reseller of Telkom Openserve DSL services, Adept relies on the physical lines within the Telkom Openserve domain. Please note that Telkom's Openserve DSL services are offered as best-effort, with no Service Level Agreement or associated guarantees as to service quality or availability. Also note that VDSL services require a VDSL-capable router.

The overview of the Resell DSL product can be found at <http://www.openserve.co.za/open/terms>

Company Profile

Adept was launched in January 1996 in Stellenbosch, and is today one of the oldest independent Service Providers in South Africa. To be Adept is to be proficient and expertly accomplished. This is what we strive for and have achieved in all our services.

We cater for a vast variety of service needs. Our client base is broad and diverse, with customers based across the country. To them, we offer superlative services and products that we ourselves have complete confidence in, at all levels of information technology.

Many of our solutions are tailor-made, in order to perfectly suit each client's individual requirements. We thus ensure that our approach is personal and conforms to exactly what is needed in order to be successful.

Payment and Billing Particulars

Company Trading Name		Registration Number	
Company Registered Name		VAT Number	
Title	First Names	Last Name	
ID Number	Email Address		
Tel Work	Street Address		
Tel Home			Code
Fax	Postal Address		
Cellular			Code

BILLING PREFERENCES

Debit Order			
Bank		Branch	Branch Code
Cheque	Savings	Transmission	Other (please specify)
Account Number			
Authorised Signature		Date	

*RICA compliancy requires that personal clients attach a copy of their ID and proof of address, and companies are required to include proof of address, a copy of the business registration documentation, and a copy of at least one Director's ID.