

Fibre to the Home

A product description by Adept

Next-gen connectivity is here now with Adept's Fibre to the Home services!

Fibre connectivity is a flexible solution to overcoming the challenges of reliability, bandwidth requirements and above all, speed.

Never worry about buffering on your media streaming again!

Fibre has extremely low latency, and can offer symmetric speeds (i.e. download speeds are the same as upload speeds). Whether you're downloading from the web or uploading to the cloud, your performance remains the same.

Furthermore, subscribers benefit from the advantages of having a fixed IP address.

Finally, there's a much lower chance of cable theft affecting the service; fibre infrastructure retains no scrap value.

Service Description and Pricing

Capped Packages

Package	Data Included	Term	Once-off	Monthly	Select (X)
10 Mbit/s Capped	100 GB	2 years	N/A	R 549.00	
20 Mbit/s Capped	200 GB	2 years	N/A	R 689.00	
50 Mbit/s Capped	300 GB	2 years	N/A	R 849.00	
100 Mbit/s Capped	400 GB	2 years	N/A	R 999.00	
10 Mbit/s Capped	100 GB	Monthly	R 1,710.00	R 549.00	
20 Mbit/s Capped	200 GB	Monthly	R 1,710.00	R 689.00	
50 Mbit/s Capped	300 GB	Monthly	R 1,710.00	R 849.00	
100 Mbit/s Capped	400 GB	Monthly	R 1,710.00	R 999.00	

Additional data amounts of 50 GB may be purchased for capped packages at R75.00

Uncapped Packages

Package	Term	Once-off	Monthly	Select (X)
10 Mbit/s Uncapped	2 years	N/A	R 669.00	
20 Mbit/s Uncapped	2 years	N/A	R 775.00	
50 Mbit/s Uncapped	2 years	N/A	R 1,149.00	
100 Mbit/s Uncapped	2 years	N/A	R 1,295.00	
10 Mbit/s Uncapped	Monthly	R 1,710.00	R 699.00	
20 Mbit/s Uncapped	Monthly	R 1,710.00	R 795.00	
50 Mbit/s Uncapped	Monthly	R 1,710.00	R 1,199.00	
100 Mbit/s Uncapped	Monthly	R 1,710.00	R 1,345.00	

Notes

- Pricing is inclusive of Fibre line rental
- Adept can, upon request, issue a formal quotation for the selected services
- Once-off costs include physical installation of the Fibre line and remote router setup
- A Wi-Fi router is supplied at no cost; however, if the services are cancelled within the first 12 months, clients are liable for an amount of R 445.00 to cover the router costs
- The router can be collected from Adept or alternatively couriered to clients for a delivery fee (area-dependent)
- Onsite support is available as a billable per-hour service
- Costs of access build for access distances over 50m are charged at R 57.00 per meter
- Clients requesting a supplier callout which is ultimately deemed unnecessary will be charged a per-instance callout fee of R 895.00

Acceptance of Service Pricing

Signature	Name (print)	Designation	Date

Standard Terms and Conditions

1. Terms and conditions apply and the services are governed by the Acceptable Use Policy, as detailed at <http://www.adept.co.za/about/legal>
2. Pricing is valid for a period of 7 days
3. Certain of the above services are subject to the signing of a minimum-term service agreement
4. Pricing subject to exchange rate
5. Prices include VAT.
6. All information contained herein is to be regarded as highly confidential and may not be disclosed to any third party without the prior written authorization of Adept Internet (Pty) Ltd.
7. Please note that Fibre to the Home services are offered as best-effort, with no Service Level Agreement or associated guarantees as to actual speed (all references to speed indicate the "up-to" figure), service quality or availability. Also note that Fibre services require a Fibre-capable router.

Personal and Payment Particulars

PERSONAL DETAILS				
Title		First Names		Last Name
ID Number				Email Address
Tel. number	()	Street Address		
GPS co-ords				
Home owner or tenant?				

BILLING PREFERENCES				
Debit Order Details				
Bank	Branch		Branch Code	
Cheque	Savings	Transmission	Other (please specify)	
Account Number				
Authorised Signature				Date