

Fibre to the Home

A product description by Adept

Next-gen connectivity is here now with Adept's Fibre to the Home services!

Fibre connectivity is a flexible solution to overcoming the challenges of reliability, bandwidth requirements and above all, speed. With download rates far beyond what traditional copper-based DSL broadband can offer, connecting your home with Fibre gives you the potential to access services on multiple devices simultaneously. What's more, you can easily bridge all your services over a single connection.

Fibre has extremely low last-mile latency, and is less susceptible to interference than traditional copper cabling. This gives fibre-based data transfer higher fidelity and quality. Furthermore, there's a much lower chance of cable theft affecting the service; fibre infrastructure retains no scrap value.

Service Description and Pricing

Fibre Line Rental

Line Description	Monthly	Select (X)
Openserve FTTH up to 2 Mbit/s	R 345.00	
Openserve FTTH up to 4 Mbit/s	R 371.00	
Openserve FTTH up to 8 Mbit/s	R 422.00	
Openserve FTTH up to 10 Mbit/s	R 460.00	
Openserve FTTH up to 20 Mbit/s	R 537.00	
Openserve FTTH up to 40 Mbit/s	R 613.00	
Openserve FTTH up to 100 Mbit/s	R 716.00	

The Fibre line rental is available as a month-to-month service or as a 24-month contract. A Wi-Fi router is supplied at no cost to 24-month Fibre line rental clients. Month-to-month Fibre line rental contract clients are liable for an additional amount of R 445.00 to cover the router costs.

Capped Data Packages

Capped services run at the speed of your Fibre line, and are not throttled in any way, allowing seamless performance at all levels. They offer the opportunity to plan ahead and budget for specific usage requirements. For capped users, additional data can be added as required, in 5GB cap increments.

Capped Packages	Monthly	Select (X)
10GB Capped Data Package	R 80.00	
25GB Capped Data Package	R 150.00	
50GB Capped Data Package	R 260.00	
75GB Capped Data Package	R 360.00	
100GB Capped Data Package	R 450.00	
150GB Capped Data Package	R 645.00	
200GB Capped Data Package	R 840.00	

Additional 5GB data top-ups are charged at the following amounts per package:

Data Package	5GB Top-Up Price
10GB Home Capped Data Package – per 5GB top-up	R 60.00
25GB Home Capped Data Package – per 5GB top-up	R 45.00
50GB Home Capped Data Package – per 5GB top-up	R 39.00
75GB Home Capped Data Package – per 5GB top-up	R 36.00
100GB Home Capped Data Package – per 5GB top-up	R 33.75
150GB Home Capped Data Package – per 5GB top-up	R 32.25
200GB Home Capped Data Package per 5GB top-up	R 21.00

Uncapped Data Packages

Our uncapped offerings allow flexibility and peace of mind with regards to data consumption. They are divided into Home and Home Premium Uncapped. Home Premium Uncapped benefits from better contention ratios, i.e. there are fewer users sharing the same bandwidth pool at any given time.

Uncapped Packages	Monthly Price	Select (X)
Home Uncapped up to 2 Mbit/s	R 199.00	
Home Uncapped up to 4 Mbit/s	R 239.00	
Home Uncapped up to 6 Mbit/s	R 359.00	
Home Uncapped up to 8 Mbit/s	R 485.00	
Home Uncapped up to 10 Mbit/s	R 539.00	
Home Uncapped up to 20 Mbit/s	R 899.00	
Home Uncapped up to 40 Mbit/s	R 1,399.00	
Home Premium Uncapped up to 2 Mbit/s	R 269.00	
Home Premium Uncapped up to 4 Mbit/s	R 449.00	
Home Premium Uncapped up to 6 Mbit/s	R 680.00	
Home Premium Uncapped up to 8 Mbit/s	R 790.00	
Home Premium Uncapped up to 10 Mbit/s	R 899.00	
Home Premium Uncapped up to 20 Mbit/s	R 1,599.00	
Home Premium Uncapped up to 40 Mbit/s	R 2,299.00	

Notes

- Adept can, upon request, issue a formal quotation for the selected services
- The installation includes up to 8 metres of trenching and/or ducting between the Fibre pick-up points
- Costs of access build for access distances over 8m are charged at R 185.00 per meter, up to a maximum of 200m
- Once-off costs include physical installation of the Fibre line and remote router setup
- The router can be collected from Adept or alternatively couriered to clients for a delivery fee (area-dependent)
- Onsite support is available as a billable per-hour service
- Clients requesting a supplier callout which is ultimately deemed unnecessary will be charged a per-instance callout fee of R 1,750.00
- A regrading fee of R 125.00 applies to each instance of line rental upgrade or downgrade

Acceptance of Service Pricing

Signature	Name (print)	Designation	Date

Standard Terms and Conditions

1. Terms and conditions apply and the services are governed by the Acceptable Use Policy, as detailed at <http://www.adept.co.za/about/legal>
2. Pricing is valid for a period of 7 days
3. Certain of the above services are subject to the signing of a minimum-term service agreement
4. Pricing subject to exchange rate
5. Prices include VAT.
6. All information contained herein is to be regarded as highly confidential and may not be disclosed to any third party without the prior written authorization of Adept Internet (Pty) Ltd.
7. As a reseller of Telkom Openserve Fibre services, Adept relies on the physical lines within the Telkom Openserve domain. Please note that Telkom's Openserve Fibre services are offered as best-effort, with no Service Level Agreement or associated guarantees as to service quality or availability. Also note that Fibre services require a Fibre-capable router.

Personal and Payment Particulars

PERSONAL DETAILS					
Title		First Names		Last Name	
ID Number				Email Address	
Tel. number	()		Street Address		
GPS co-ords					
Home owner or tenant?					

BILLING PREFERENCES					
Debit Order Details					
Bank	Branch			Branch Code	
Cheque	Savings	Transmission	Other (please specify)		
Account Number					
Authorised Signature				Date	