



Managed ICT Services & Solutions

## Virtual Mail

A product description by Adept

**Email** [support@adept.co.za](mailto:support@adept.co.za)  
**Tel** +27 (0)21 888 6500  
**Fax** +27 (0)21 888 6600

DataVoice House, 16 Elektron Avenue  
Techno Park, Stellenbosch, 7600  
[www.adept.co.za](http://www.adept.co.za)

**Adept Internet (Pty) Ltd.**  
Directors: J. Pietersen, G. le Grange  
Reg. 1984/001310/07

## Product Overview

The ability to access email is a ubiquitous function in both personal and professional spheres. The aspects of security and flexibility are, however, often overlooked. The range of available options plays a significant role in determining the best-suited implementation of an email solution.

The Virtual Mail service's core consists of a mailbox (or set of mailboxes) located on a Linux-based mail server farm (group of servers), allowing users to access their mail by means of IMAP or POP3 email protocols, from any Internet location. A user's mail is retained within the mailbox on server until downloaded with the POP3 protocol, or remains on the server if synchronizing using the IMAP protocol. The service may also be coupled to an SMTP authenticated mail offering. It also supports SSL protocols for additional security.

## Main Features

- Compatible with the latest email clients that support the POP3/IMAP protocols
- Generalised anti-spam/greylisting implemented across the solution
- Runs on a high availability (HA) virtual environment - even if the underlying physical server is rendered non-operational for any reason, the service will automatically restart and resume on another physical server
- Flexible, scalable, secure and affordable

## Additional Options

- A customisable anti-spam service is available on request; this is a commerce-level product which features user-level management and is up to 98% effective at stopping spam and virus emails
  - Requires a client to have their own registered domain
- A spool or "catch-all" mailbox service is available; all mail to the specified domain will go into one mailbox, from which the client's mail server may download the emails and distribute to correct individual user mailboxes
  - Requires a client to have their own registered domain
  - May additionally require a dedicated client-specific mail server, which can be virtual or physical, hosted or on-premises

## Service Pricing

Description	Monthly*
Adept POP3 virtual mail account (e.g. yourname@adept.co.za) (price per account)	R 13.16
Domain-linked virtual mail account (e.g. yourname@yourdomain.co.za) (price per account, 1-3 accounts)	R 13.16
Authenticated SMTP (price per account)	R 13.16
Domain-linked virtual mail account (e.g. yourname@yourdomain.co.za) (price per account, 4 or more accounts)	R 8.77
Spool/Catch-All POP3 mail account (unlimited email accounts per domain)	R 280.70

\*Pricing excludes VAT

## Company Profile

Adept was launched in January 1996 in Stellenbosch, and is today one of the oldest independent Service Providers in South Africa. To be Adept is to be proficient and expertly accomplished. This is what we strive for and have achieved in all our services.

We cater for a vast variety of service needs. Our client base is broad and diverse, with customers based across the country. To them, we offer superlative services and products that we ourselves have complete confidence in, at all levels of information technology.

Many of our solutions are tailor-made, in order to perfectly suit each client's individual requirements. We thus ensure that our approach is personal and conforms to exactly what is needed in order to be successful.