



Managed ICT Services & Solutions

# Packaged Web Hosting

A product description by Adept

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## Product Overview

Adept's Packaged Web Hosting options provide an effective means of self-managing your hosting requirements, coupled with essential tools for a comprehensive service value.

Websites remain a fundamental source of contact data, individual and business information, as well as a feedback and interaction tool for online entities.

While clients remain responsible for the content and configuration of the website, they can remain confident that our range of options will feature a hosting solution to match their needs, and that their website will be up and running without delay, on our fully redundant infrastructure.

## Main Features and Advantages

Flexibility	Change and maintain your hosting preferences at will and without fuss
Dedicated Adept infrastructure	Clients need not spend capital on independent hardware
Secure and always-on	Looked after by expert engineers, Web Hosting services are robust and available
Easy to manage and cost-effective	Call in or mail for direct support, and enjoy financial benefits from low pricing
Integrated email services	Advanced malware and spam filters, plus the ability to check mail from anywhere

## Additional Options

Web Hosting requires clients to have a registered Internet domain. Adept can assist with this should a client request it.

Adept also offers website alias and SSL services, including SSL annual certificates.

Please note that the Packaged Web Hosting service does not include direct support, and any ad hoc work requested will be billed at Adept's standard rates. Clients will be notified of instances where this applies and may be quoted on such work accordingly.

## cPanel Management

The cPanel interface provides the user with the ability to self-manage their web hosting system. Users maintain personal control over their website content and associated settings. As such, clients remain responsible for their sites' passwords and password changes, backup schedules, as well as updates to their Content Management Systems and all associated add-ons.

The control panel allows for the easy performing of tasks such as creating email accounts, mail forwarding and auto-responding setups, FTP accounts and viewing website statistics.

## Company Profile

Adept was launched in January 1996 in Stellenbosch, and is today one of the oldest independent Service Providers in South Africa. To be Adept is to be proficient and expertly accomplished. This is what we strive for and have achieved in all our services.

We cater for a vast variety of service needs. Our client base is broad and diverse, with customers based across the country. To them, we offer superlative services and products that we ourselves have complete confidence in, at all levels of information technology.

Many of our solutions are tailor-made, in order to perfectly suit each client's individual requirements. We thus ensure that our approach is personal and conforms to exactly what is needed in order to be successful.

## Service Description and Pricing

### Web Hosting Packages

Description	Monthly	Select (X)
<b>Basic:</b> <ul style="list-style-type: none"> <li>• 1,5GB server disk space</li> <li>• 3GB monthly data transfer</li> <li>• 20 email accounts</li> <li>• 1 hosted website and 1 domain</li> </ul>	R 30.70	
<b>Standard:</b> <ul style="list-style-type: none"> <li>• 4GB server disk space</li> <li>• Unlimited monthly data transfer</li> <li>• 50 email accounts</li> <li>• 10 MySQL databases</li> <li>• 2 hosted websites and 2 domains</li> </ul>	R 57.02	
<b>Business:</b> <ul style="list-style-type: none"> <li>• 8GB server disk space</li> <li>• Unlimited monthly data transfer</li> <li>• Unlimited email accounts</li> <li>• 20 MySQL databases</li> <li>• 5 hosted websites and 5 domains</li> </ul>	R 83.33	
<b>Enterprise:</b> <ul style="list-style-type: none"> <li>• 12GB server disk space</li> <li>• Unlimited monthly data transfer</li> <li>• 50 email accounts</li> <li>• 30 MySQL databases</li> <li>• 10 hosted websites and 10 domains</li> </ul>	R 127.19	

### Domain Pricing

Description	Annual fee	Select (X)
.co.za domain (please specify: _____ .co.za)	R 100.00	
.com domain (please specify: _____ .com)	R 173.04	
.org / .eu / .ea or others (please specify: _____)	Price on request	

### Notes

- Web Hosting services require an active domain
- Each hosting package also includes a once-off free .co.za domain registration for the first 12 months (chosen from the hosted domain/s; not applicable to package upgrades)

### Acceptance of Pricing

Signature	Name (print)	Designation	Date

### Standard Terms and Conditions

1. Terms and conditions apply and the services are governed by the Acceptable Use Policy, as detailed at <http://www.adept.co.za/about/legal>
2. Pricing is subject to change without notice
3. Prices exclude VAT.
4. All information contained herein is to be regarded as highly confidential and may not be disclosed to any third party without the prior written authorization of Adept Internet (Pty) Ltd.

## Payment and Billing Particulars

Company Trading Name		Registration Number	
Company Registered Name		VAT Number	
Title	First Names	Last Name	
ID Number	Email Address		
Tel Work	Street Address		
Tel Home			Code
Fax	Postal Address		
Cellular			Code

BILLING PREFERENCES			
<b>EFT</b>			<b>Select (X)</b>
<b>Debit Order</b>			<b>Select (X)</b>
Bank	Branch		Branch Code
Cheque	Savings	Transmission	Other (please specify)
Account Number			
Authorised Signature	Date		

\*RICA compliancy requires that personal clients attach a copy of their ID and proof of address, and companies are required to include proof of address, a copy of the business registration documentation, and a copy of at least one Director's ID.