

## How to upgrade the monthly cap on your ADSL account

1. From the login screen located at <http://www.adept.co.za/portal/adsl> and log in with your ADSL username and password as supplied



### Service Portal

example@adsl24.co.za

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Submit Reset

2. Click on the "Upgrade" button near the top middle

The screenshot shows the Adept Service Portal interface. At the top, there is a navigation bar with the following items: Adept, Service Details, Usage, Upgrade, Cap Notifications, Change Password, Logout, and New Tab. Below the navigation bar, the page title is "Detail for @adsl24.co.za". On the left side, there is a table with account details:

Dsl Username	@adsl24.co.za
Current Hardcap size per month	10 GB
Temporary cap added this month	0 GB
Usage this month	1.23 GB
Is the account currently capped	No

To the right of the table is a "Usage Meter" gauge. The gauge is circular with a scale from 0 to 11 GB. The needle is pointing to 1.23 GB. The gauge is labeled "Usage Meter" and "GB". Below the gauge, the ID "1.2320655211806297" is displayed. The text "Vaadin Charts" is visible at the bottom right of the gauge area.

3. Select whether the upgrade will be temporary (i.e. for this month only) or permanent, choose the top-up amount from the drop-down menu (available in 5GB increments from 5GB through 50GB), then click "Upgrade"

**Adept** Service Details Usage Upgrade Cap Notifications Change Password Logout New Tab

### Upgrade @adsl24.co.za

Select the size of the upgrade you require, and the duration of the upgrade. Click 'Upgrade' to continue

Current Hardcap size per month 10 GB  
Temporary cap added this month 0 GB  
Usage this month 1.23 GB  
Is the account currently capped No

Type of upgrade  Permanent  This month only

Additional Top-up

**Usage Meter**

1.2320655211806297 GB

Upgrade Reset

Veadin Charts

4. Confirm your acceptance of the upgrade T&Cs by clicking "Accept Upgrade"

### Accept Upgrade

**Confirm your 5GB upgrade (for this month only)**

To confirm this upgrade, please read and accept the terms and conditions below.  
Click 'Accept Upgrade' to complete your upgrade.

**TERMS AND CONDITIONS FOR ADSL UPGRADES**  
By clicking the 'Accept Upgrade' button, you confirm the following:

- Your use of this upgrade page is with the full consent and knowledge of the account holder or client of Adept Internet.
- You fully understand that your actions are legally binding.
- You fully understand that your reactions will be recorded to improve customer service and for legal purposes.
- You accept and agree to the terms and conditions accessible under the 'Legal' section on our web page, [www.adept.co.za](http://www.adept.co.za).
- You understand that these terms and conditions may change without notice, and that Adept Internet will not be liable for any misunderstanding resulting from such changes.

**Accept Upgrade** Cancel